Konetic One — QLD NCI Compliance Matrix

Mapping the Department of Communities Neighbourhood Centres Initiative v2.0 guidelines (delivery foundations, initiative activities and OMS / P2i quarterly measures) to screens and workflows inside Konetic One.

● Covered today ● Covered, surfacing in Centre Lite ● On Centre Lite roadmap

1. Delivery foundations

Foundation	What the guideline asks for	Where it lives in Konetic One	Status
Open hours	Hours the centre is staffed and open to the community, including outreach.	Centre profile → Open hours register	● Centre Lite
Output hours	Direct delivery hours tagged to NCI activities by paid staff and volunteers.	Time clock + activity tag on Programs	● Covered
Volunteers	Active volunteers and the hours they contribute.	HR → Volunteer register + Volunteer hours	● Centre Lite
Partnerships	Formal and informal partners contributing to delivery.	CRM → Partnerships + Networks list	● Covered

2. Initiative activities

#	Activity	Where it lives in Konetic One	Status
Activity 1	Link people with information, support and services	Support occasions counter + Referrals + Case notes	● Covered
Activity 2	Create opportunities for social connection	Programs + Attendance + Member portal	● Covered
Activity 3	Facilitate integrated community action	Community Projects (lightweight record)	● Centre Lite

3. OMS / P2i quarterly measures

#	Measure	Type	Where it lives in Konetic One	Status
Q1	Service outlet name and outlet number	Quant	Centres → Outlet identity fields	● Centre Lite
Q2	Total open hours in the quarter	Quant	Open hours register (auto-sum)	● Centre Lite
Q3	Total output hours by paid staff	Quant	Time clock filtered by NCI activity tag	● Covered
Q4	Total output hours by volunteers	Quant	Volunteer hours filtered by NCI activity tag	● Centre Lite
Q5	Number of active volunteers	Quant	HR → Volunteer register (active filter)	● Centre Lite
Q6	Number of partnerships maintained	Quant	CRM → Partnerships (status = active)	● Covered
Q7	Number of support occasions (Activity 1)	Quant	Support occasions quick counter	● Centre Lite
Q8	Number of social connection opportunities (Activity 2)	Quant	Programs + Attendance (sessions delivered)	● Covered
Q9	Number of community action initiatives (Activity 3)	Quant	Community Projects record	● Centre Lite

#	Measure	Type	Where it lives in Konetic One	Status
P1	Practice example — linking people with services	Qual	Practice examples editor (≤100 words, non-identifying)	Centre Lite
P2	Practice example — social connection	Qual	Practice examples editor	Centre Lite
P3	Practice example — community action	Qual	Practice examples editor	Centre Lite
P4	Practice example — partnerships / inclusion	Qual	Practice examples editor	Centre Lite

4. HSQF, cultural capability & continuity

Requirement	How Konetic One meets it	Status
Human Services Quality Framework (HSQF)	Policy library, evidence pack, mock audit and CAPA shipped in the Compliance module.	Covered
Cultural capability & interpreter access	Member language fields, interpreter flag, translated public copy on intake.	Covered
Business continuity plan	BCP template lives in the Compliance policy library and ties to evidence ledger.	Covered
Non-identifying data only	OMS / P2i export strips names and DOB and emits aggregated counts only.	Centre Lite

5. Centre Lite — one page for grassroots coordinators

Tile	What it does
Programs	Plan and run weekly groups, drop-ins and shared meals.
Attendance	Tap to count, no patient record required.
Volunteers	Register, roster, log hours, recognise.
Open Hours	Set your roster, the quarterly total writes itself.
Support Occasions	One-tap counter for warm referrals and information.
Quarterly Report	Generate the OMS / P2i return as a non-identifying PDF + CSV.

Prepared by Konetic One, a division of Alvacomm (ABN 61 627 262 873). For a walk-through against your centre's quarterly return, book a demo at koneticone.com/book-consultation.